

PROTECTING YOURSELF FROM ILLEGAL ROBOCALLS

America's broadband providers are committed to protecting consumers from illegal robocalls.

Did you know...

While there is no silver bullet to combatting illegal robocalls, there are some clear DO'S and DONT'S that you can follow to protect yourself.

ILLEGAL ROBOCALL DO'S ▶

- DO** contact your voice provider to inquire about available tools
- DO** register with the [FTC's Do-Not-Call](#) list and file complaints
- DO** contact your state's public service commission or consumer protection office to see if your state has a do not call list, and to find out how to register your number or numbers
- DO** educate yourself about available tools
- DO** check out the [FCC's website](#) that provides robocall blocking resources
- DO** educate yourself about common [scams](#), like the [Wangiri](#), [SSA](#), and the [IRS collection scam](#)
- DO** contact your voice provider if you receive numerous illegal calls from the same number

ILLEGAL ROBOCALL DONT'S ▶

- DON'T** answer calls with an unfamiliar caller ID
- DON'T** press any number or button to get removed from their list
- DON'T** engage with the robocaller making the call
- DON'T** give personal information
- DON'T** ever give the robocaller your financial information
- DON'T** ever pay for anything over the phone with things like gift cards

RESOURCES ▶

[National Do Not Call Registry](#)
[Federal Communications Commission](#)
[Federal Trade Commission](#)

TOOLS TO BLOCK ROBOCALLS ▶

There are numerous online call blocking services, devices, and apps. Research your options by contacting your phone provider and searching online for expert reviews.