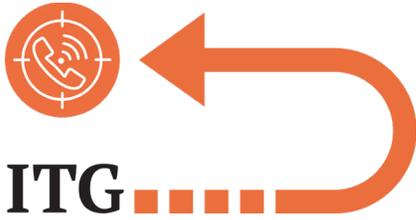


# Industry Traceback Group



In 2019, ITG average monthly tracebacks increased by 550%.

1000+ tracebacks were conducted by 100+ companies, implicating more than 10 million illegal robocalls.

The USTelecom Industry Traceback Group (ITG) is a collaborative effort of more than 30 companies from across the wireline, wireless, VoIP and cable industries that actively trace and identify the source of illegal robocalls.

## What is the Industry Traceback Group?

The ITG facilitates a neutral coordination platform for voice service providers to trace and identify the source of illegal robocalls, in order to provide for the robust protection of voice networks and users of such services from fraudulent, abusive and/or unlawful robocalls. The ITG collaborates with federal and state law enforcement agencies to identify non-cooperative providers so they can take enforcement action, as appropriate.

The ITG operates under the auspices of the Communications Act (Section 222(d)(2)) which permit telecom carriers to disclose and/or permit access to Customer Proprietary Network Information if suspected fraud, abuse or unlawful use of services exist.

## What is Government Saying about USTelecom's ITG?

- **Federal Communications Commission**

FCC Chairman Ajit Pai publicly acknowledged that “USTelecom has been particularly helpful in making sure that we can quickly trace scam robocalls to their originating source” and called USTelecom an “important ally in promoting broad industry participation in these traceback efforts.” In a letter commending the work of the ITG, the Chief of the FCC’s Enforcement Bureau said traceback information “has been invaluable in helping Enforcement Bureau staff identify patterns and common sources of harmful traffic.”

- **Federal Trade Commission**

An FTC action against illegal robocallers specifically acknowledged the assistance of USTelecom in bringing to justice an individual responsible for generating millions of illegal robocalls and calls to phone numbers listed on the Do Not Call Registry, including calls using “spoofed” caller ID information.

- **State Attorneys General**

In August 2019, all 50 State Attorneys General and 12 national voice service providers announced their shared commitment to ending illegal robocalls, including a commitment to “allow for timely and comprehensive law enforcement efforts against illegal robocallers, [and to] dedicate sufficient resources to provide prompt and complete responses to traceback requests from law enforcement and from USTelecom’s Industry Traceback Group.”

- **Department of Justice**

In January 2020, DOJ filed civil actions against companies and individuals allegedly responsible for carrying hundreds of millions of fraudulent robocalls to American consumers. The illegal robocalls originated in India, leading to massive financial losses for elderly and vulnerable consumers. USTelecom’s ITG was cited by DOJ for providing critical data to track down the scammers behind these calls.

Learn More: <https://www.ustelecom.org/the-ustelecom-industry-traceback-group-itg/>

# ITG MEMBERS

## PLATINUM PARTNERS

AT&T



VERIZON



COMCAST



## GOLD PARTNERS

CENTURYLINK



CHARTER COMMUNICATIONS



COX COMMUNICATIONS



SPRINT



T-MOBILE



## SILVER PARTNERS

CONSOLIDATED COMMUNICATIONS



FRONTIER



U.S. CELLULAR



WINDSTREAM



## BRONZE PARTNERS

ANI NETWORKS



BANDWIDTH



BRIGHTLINK



BUSINESS TELECOMMUNICATIONS SERVICES



INTELIQUENT



O1 COMMUNICATIONS



## BRONZE PARTNERS (cont.)

PEERLESS NETWORK



TWILIO



VOXOLOGY

VOXOLOGY

WEST TELECOM



XCAST LABS



YMAX



## AFFILIATE MEMBERS

ALLIANCE GROUP SERVICES

BELL CANADA

CINCINNATI BELL

GOOGLE

HD TANDEM

IDT TELECOM

IMPACT TELECOM

SILVER STAR COMMUNICATIONS