

Hang Up on Illegal Robocalls FOR GOOD

90%
of U.S. adults
said they want the government to do more to reduce the number of fake and misleading robocalls¹

Unwanted calls are the #1 consumer complaint to the FCC and FTC each year. Many go beyond annoyance to illegal scams—frequently targeting vulnerable senior populations. A connected candidate understands that government must continue to work closely with industry innovators to disconnect bad actors and protect consumers.

Connected candidates forge a united front to step up criminalization of scamming; accelerate public-private coordination and enforcement through programs like USTelecom’s Industry Traceback Group; educate consumers; and promote new tools and standards created by technology innovators.

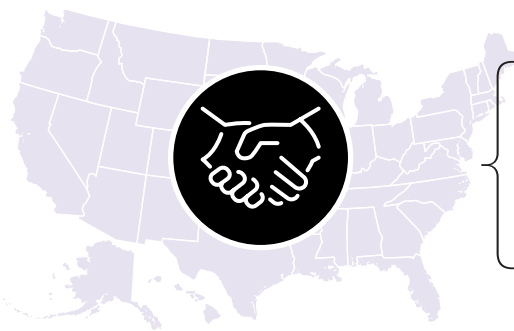
“Con artists have become increasingly sophisticated and devious, and once they connect with you and get you talking it’s far too easy to fall prey to their schemes.”

Kathy Stokes, director, fraud prevention programs, AARP²

→ In 2019, U.S. consumers received nearly **5 billion robocalls per month.**²

ROBOCALLS

60% of all FCC complaints
\$3B annual cost to consumers.⁴



All 50 State and D.C. Attorneys General
Join Anti-Robocall Pact with Broadband Partners

WHAT'S NEXT

In partnership with industry, significantly increase federal enforcement activities to bring illegal robocallers to justice while encouraging more industry-led solutions.

¹ Consumers at Risk from Robocall Scams, Says AARP Survey, AARP Press Release, May 22, 2019; available at: <https://press.aarp.org/2019-5-22-Robocall-Survey-Results>
² Tal Axelrod, 58.5 billion robocalls made in 2019, up 22 percent, The Hill, January 15, 2020; available at: <https://thehill.com/policy/technology/478388-585-billion-robocalls-made-in-2019-up-22-percent>
³ The FCC’s Push to Combat Robocalls & Spoofing; available at: <https://www.fcc.gov/about-fcc/fcc-initiatives/fccs-push-combat-robocalls-spoofing>
⁴ FCC as cited in Bringing the Fight to Illegal Robocallers: All Hands on Deck, Morning Consult, June 11, 2019; available at: <https://morningconsult.com/opinions/bringing-the-fight-to-illegal-robocallers-all-hands-on-deck/>