USTelecom's Members: Connecting Communities to Opportunity

10 TIPS

TO PROTECT YOUR SMALL BUSINESS FROM CYBER BREACHES

USTelecom's 2021 Cybersecurity Survey outlines 10 important ways small businesses can protect against cyber breaches.

- 1 Conduct Cybersecurity Training: Regularly train and test staff on best practices and controls.
- 2 Review Policies and Procedures: Annually revisit and update to identify roles, responsibilities, and organizational accountability.
- 3 **Update System Configurations:** Follow vendor and expert recommendations, including structured protocols to patch vulnerabilities.
- Oirect Annual Risk Assessments: Risk assessments put cyber risks in economic terms so mitigation techniques can be calibrated and reviewed by executive management.
- 5 Perform Post-breach Assessments: Post-breach findings offer valuable insights and should be communicated to management and departments.
- **Evaluate In-house Capabilities:** Annually assess—and consider retaining outsourced, managed service providers—to augment existing cybersecurity staff as needed.
- **7 Obtain Cyber Insurance:** Annually review policies to ensure appropriate coverage and alignment with your risk tolerance.
- 8 Identify Information Sharing Opportunities: Participate in formal and informal information sharing opportunities that support your specific needs.
- 2 Establish Regular Briefings: Coordinate briefings for appropriate levels of management and implement a process to ensure feedback.
- **Dedicate Budget:** Commit at least 10-15% of IT budget to cybersecurity based on business needs and risk tolerance.

There is nothing "small" about protecting your business' cyber security.